

Lane D. Callahan suggested to always use the DOS FTP method. This is exactly what I did.

1) Remove all the trays (the duplexer stayed in) and flash the firmware using the DOS Method. This requires downloading the .RFU firmware file from the HP website

1. Open a DOS command window on your computer.
2. Type ftp <TCP/IP PRINTER ADDRESS>(for example, if the TCP/IP address is 192.168.0.90, type ftp 192.168.0.90).
3. Press ENTER on the keyboard.
4. When prompted for user name and password press ENTER for each.
5. Type bin at the >prompt.
6. Press ENTER.
7. Type: put <path> where <path> is the location where the .RFU file was downloaded from the Web. For example, type:
put C:\LJXXXX\ljXXXXFW.RFU
8. Press ENTER.
9. Type "bye" at the command prompt once the download process begins and the firmware is updated on the printer
10. Press ENTER to exit the FTP session.

2) After the printer has rebooted and comes back to a ready state (without the expansion trays attached), then put it on the expansion trays. Reboot it again.

3) Mine printer would powercycle and then show "Checking Paper Path". Use the DOS FTP method to send the firmware AGAIN (despite the printer not being in a ready state, it will take it). The printer will appear to hang at 1.100% but just leave it alone. I had to walk away and get a cup of coffee, etc it eventually completed the upgrade and rebooted after about 30 minutes.

4) Once rebooted the printer should be in a ready state and fully operational.

Hope this helps someone else. This was a painful process and a learning experience. I will use the DOS FTP method everytime from here out, the "Easy" firmware utility is complete garbage.